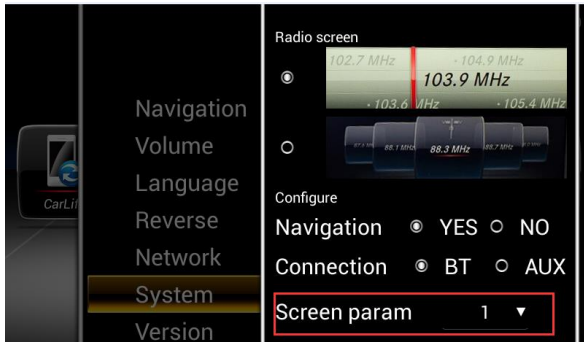


Benz Android Monitor Installation Troubleshoot

1. Original system interface does not show or not showing normally

--Make sure original LVDS cable is connected with the new green 4 pin LVDS male plug in the USB harness.
--Go to setting menu, click 3 times on the space above Navigation, choose 1 in the screen param, go back to click FM/CD menu and see if the original interface shows normally. If not, choose the other number in screen param until it shows normally.



2. Original radio no sound

--If the power plug of original radio has fiber optic cable, move the fiber optic cable to the new power plug like below photo.



3. Joystick control not working

--Go to Setting menu, click Version, see if there is KF in the CAN. If no KF, connect cable A/B with another cable A or B until you see there is KF.



4. No sound when playing music, watching video

The audio on Android system is run through AUX. It need to do some settings to make the audio work. Usually there are 3 cases when the audio is no sound, refer the one is similar to yours and solve the problem by the methods offered below.

1) If your car original audio menu does not have AUX option, activate the AUX on the monitor by below steps.

- a) Start ignition on, go to FM/CD menu to confirm the original car system is on.
- b) Go to setting menu on the Android interface, click 3 times on the area above word navigation.
- c) Click the AUX on the connection option, it will pop up a window to ask to confirm whether the car has AUX originally. Click NO, and click START to activate AUX.
- d) Wait the system to finish the restart.
- e) Go to FM/CD menu, click Audio menu to see if there is AUX. If yes, select AUX.
- f) Go to Setting menu, click 3 times on the area above word navigation.
- g) Click AUX on connection option. Select Yes when it asks whether the car media has AUX.
- h) After this, play the music, the sound will work.
- i) It may fail to activate AUX in the first time, repeat the process a few times until it is successful. Finally, if the AUX is not successfully activating, you can go to a car shop to activate the AUX.

2) If your car original audio menu has AUX option,

- a) Select the AUX option in the original audio menu
- b) Go to Setting menu on the Android interface, click 3 times on the area above word navigation.
- c) Click AUX on the connection, it will pop up a window to ask whether the car has AUX originally, click yes.
- d) Go back to play music, it will switch to AUX automatically. There is sound after that.

3) If your car has AMI port on the glove box on front passenger side or the armrest box,

- a) Connect the AUX cable plug with the 3.5mm plug of the AMI cable offered in package. Connect the other plug of AMI cable to the AMI port in the car.



- b) Select the AUX option in the original audio menu
- c) Go to Setting menu on the Android interface, click 3 times on the area above word navigation.
- d) Click AUX on the connection, it will pop up a window to ask whether the car has AUX originally, click yes.
- e) Go back to play music, it will switch to AUX automatically. There is sound after that.

How to connect Bluetooth

--Click Phone button on main interface; click Connect button; open your phone Bluetooth, search the device with name "Benz_xx" and click to pair. It will synchronize the contacts of your phone after Bluetooth connected. Select the number you want to dial.